

TENNESSEE REGULATORY AUTHORITY

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T.R.A. DOCKET ROOM

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

December 9, 2003

Mr. Charles Pickney
On-Site Systems, Inc.
7638 River Road Pike
Nashville, TN 37209-5733

RE: Docket # 03-00330
Petition to Incorporate a Revised Sewer Subscription Contract

Dear Mr. Pickney:

After reviewing your petition, we find we need additional information to complete the application. Please provide the following information.

1. At a meeting held on December 8, 2003, Mr. Michael Hines, of Southeast Environmental, Inc., made a statement that customers in certain service territories being served by On-Site Systems do have their service discontinued for non-payment. Explain how this done?

Please respond by December 22, 2003. Thank you for your attention to this matter. If you should have any questions, you may contact Butch Phillips at (615) 741-2904, ext. 183.

Sincerely,

William H. Novak
Chief
Energy and Water Division

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